

1 type of experiments, but it's pretty exciting for  
2 us.

3 Third thing is, we're working for our  
4 city. The city in our case is our utilities  
5 provider, so that's who we pay our bill to. And  
6 they receive a Department of Commerce grant for  
7 doing a telecommunication study for our community.  
8 And so we're doing a study right now to check into  
9 the feasibility of providing -- of who can provide  
10 telecommunication, first of all, what  
11 telecommunication services are needed in our  
12 community, not just for the city and schools, but  
13 medical community, business industries, and so  
14 forth, and what alternates do we have.

15 What's the role of the city? The city  
16 could be a provider, the city could be a vendor,  
17 the city could also be the one that facilitates the  
18 competition that might allow people to come in and  
19 use right away to provide those services. So all  
20 of that is kind of being worked on right now.

21 So we're not working on these kinds of  
22 things by ourselves. My final comment is, you  
23 know, there was one question, and I'm struggling  
24 with it here, because I know what you're here for  
25 is rates, and as I look at the percentages, I guess

1 I'm kind of embarrassed to report the kind of  
2 percentages we pay.

3 What we pay for data and voice services  
4 -- We don't have to pay anything for the video,  
5 that comes from the cable. But for data and voice,  
6 voice we pay about 80 -- Let me give it to you. We  
7 have a 47 million dollar budget. And data and  
8 voice, and the voice is just straight phone and  
9 some cellular phone use, that's about the 80,000.

10 And for data, we -- I lumped in  
11 internet, what we paid for our internet provider  
12 and frame relay cloud we pay \$25,000 a year for the  
13 establishment of our frame relay. That's \$114,000,  
14 which is .2% of the 47 million dollar budget.

15 So you know, I was trying to put this  
16 in perspective, you know, what are we talking  
17 about, this is such a small percentage of our  
18 budget.

19 It is really hard even with these  
20 amounts, it's really hard to find this 25 -- this  
21 30,000 that we -- and this is new for us, this  
22 frame relay that we pay. That basically -- we  
23 allocate to the schools \$25 per student for them to  
24 buy technology. We had to reduce that from 28, so  
25 we had to reduce that \$3 per student to the

1 schools, the money that they were using to buy  
2 hardware.

3 And that's how it impact -- because  
4 out of my tech budget, it's about 5% of my budget.  
5 I don't pay for voice out of my budget, just the  
6 data side is 5% of my tech budget. But it is a  
7 real struggle. 80 percent of our budget is staff,  
8 and we can't touch that. When we do that, we're  
9 making our class sizes larger.

10 Now, I realize in education that's one  
11 of the things that's got to be looked at and talked  
12 about, but even if our community and educators  
13 wanted to do that, and they wouldn't in Richland's  
14 case, in Richland's case, the community wouldn't  
15 even consider it. That's one of the things they're  
16 very proud of, is their class size.

17 I'll cut it off.

18 CHAIRMAN NELSON: Thank you, Mr.  
19 Bell. Those numbers you gave us will be very  
20 useful. So the school district paid for its inside  
21 wiring?

22 MR. BELL: That's right.

23 CHAIRMAN NELSON: Did you pay --  
24 How did you hire people?

25 MR. BELL: Went out to bid.

1 CHAIRMAN NELSON: Okay.

2 MR. BELL: We had an electrical  
3 engineer or architect draw up the bid.

4 CHAIRMAN NELSON: So did you --  
5 You're not interested in anything like that.  
6 You've got your inside wires?

7 MR. BELL: That's in place, right.  
8 We would- have been four years ago.

9 CHAIRMAN NELSON: All right. Thank  
10 you.

11 MR. HEMSTAD: What interaction in  
12 your developing program do you have with your local  
13 telephone company?

14 MR. BELL: Well, they were  
15 present. I mean, they were always reminding us  
16 that, you know, that they were there to serve us.  
17 Quite frankly, what was of more use was the  
18 independent consultant that we had come in and do  
19 that data communication study. They really put  
20 things in perspective.

21 Phone people come in, and they want to  
22 sell us more service, more lines, more hand sets.  
23 They were more helpful on the data side, in terms  
24 of putting that frame relay cloud together. And  
25 that's almost sole source there. You have to work

1 with that. But they -- that's probably a little  
2 unfair representation of how they helped us with  
3 that. They were very helpful on that.

4 MR. GILLIS: You must be one of the  
5 more sophisticated and more advanced technology  
6 schools in the state, wouldn't you be, it sounds  
7 like?

8 MR. BELL: No, I wouldn't. Because  
9 you can almost -- what's going on in the school  
10 district is more of a function of how much new  
11 construction and modernization is going on.

12 And so there's a lot of the Puget Sound  
13 area, because of the growth you've experienced over  
14 there, and Vancouver area because of the growth  
15 down there. Maybe in Eastern Washington, we could  
16 hold ourselves up, but we've only modernized one  
17 school and no new school construction. So we've  
18 had to do this painfully.

19 MR. GILLIS: What is the -- Sounds  
20 like your program is to wire up all the classrooms  
21 in the district. What's the advantage of wiring  
22 the immediate classrooms over modular individual  
23 classrooms being built that would be utilized for  
24 things such as require --

25 MR. BELL: Would you say the last

1 part again?

2 MR. GILLIS: Well, because your  
3 program is to put computer access in every  
4 classroom in your schools, right?

5 MR. BELL: Right.

6 MR. GILLIS: And the only thing I  
7 was wondering about is, what is the advantage to  
8 your overall program? What are the advantages to  
9 wiring every classroom, as opposed to having --  
10 When I went to high school, we had like a business  
11 lab and a computer lab, when we went to do those  
12 kinds of classes, that's where we went. Not every  
13 room had a typewriter and computer and --

14 MR. BELL: Yeah. Well, they're no  
15 longer just -- you know, when the computer first  
16 came on, it was enough for them to be stand alone.  
17 They were powerful machines just as stand-alones.

18 But anymore, our people wanting  
19 computers, it's not enough just to have a  
20 computer. It needs to be connected. They want  
21 access to those CD towers that we've got mounted  
22 over on the other part of the campus. They want  
23 internet access, and they want access to exciting  
24 projects like the one I just described, to work  
25 with the community. And it's the students too.

1 It's the teachers and students wanting to do that.

2 So just stand-alones aren't enough.

3 When you have the infrastructure, it allows you the  
4 leverage to -- Put the right kind of infrastructure  
5 in place, and it actually allows you to leverage  
6 your dollars and pay less to -- for example, what  
7 we were doing with GTE for telecommunications  
8 service,-- I paid for a phone line to come into every  
9 library, it was an outside line.

10 Because our phone system was so  
11 obsolete, it didn't deal with the world of modems  
12 very well. So we had to pay \$40 a month for those  
13 lines. Well, that got to be very costly, as  
14 opposed to one point of access for everybody on the  
15 network. That's the kind of leveraging.

16 MR. GILLIS: Thank you very much.

17 MS. PALAGYI: Mr. Bell, you and I  
18 had an opportunity to talk before the hearing  
19 started. I'm wondering if you could just talk a  
20 little bit about your -- the bid process or the bid  
21 project that you did for your internet service  
22 provider and who the competitive providers were.  
23 We're interested in that.

24 MR. BELL: Right. And actually we  
25 didn't bid that, but it was something that -- what

1 we tried to do was identify the major internet  
2 providers that were working our area. And all we  
3 were looking at was trying to provide internet  
4 access for every teacher in the district, every  
5 student conceivably, and paying -- and having one  
6 access point for the district, and paying one sum  
7 for that, not having to pay per account, if you  
8 will. . . .

9 And when we first started talking with  
10 vendors, they were all over the place on that. And  
11 the thing -- it would have been easy to jump with  
12 the person with the lowest bid, but we weren't  
13 confident that they could do what we were asking  
14 them to do. Band width was our concern and the  
15 number of servers they had for the number of users  
16 in the area.

17 So we actually had one vendor that we  
18 were more comfortable with, we were more confident  
19 that they could provide the services that we were  
20 asking for. And incidentally, one of them was our  
21 state data processing co-op for the schools, and  
22 they've been providing a lot of internet access for  
23 schools across the state. But what we heard is  
24 students can't get on and teachers can't get on,  
25 and again, that's not being able to deliver what



1       you're paying for.

2               So we worked with one vendor that  
3 brought their cost down 50 percent because they  
4 wanted our business that bad. They wanted to be  
5 the internet provider for the Richland School  
6 District.

7                       CHAIRMAN NELSON: What was the  
8 vendor's name?

9                       MR. BELL: One World Communication  
10 is the vendor that we ended up going with.

11                      MS. PALAGYI: You also had TCI  
12 interested?

13                      MR. BELL: That was when we were  
14 putting together -- and that was a different -- but  
15 related, but we were trying to figure out, okay,  
16 not only did we pull wire to the classroom, but we  
17 also this year connected our building. And we were  
18 between two vendors. The obvious one was GTE.

19                      And the scenario that they were  
20 proposing was frame relay. We had another  
21 proposal, and we asked TCI to submit a proposal for  
22 doing this with fiber. I mentioned that we're  
23 paying \$25,000 this year for frame relay. The  
24 fiber would have cost -- The fiber services would  
25 have cost us \$60,000.

1                   We would have liked to have gone with  
2                   the fiber. We looked at the traffic on our network  
3                   and we're not there yet. But I mean, that -- what  
4                   I'm hoping is, we'll get what we get now for  
5                   \$25,000, and then get the band width, the fiber for  
6                   that or less. \$60,000 is real hard to find.

7                   MS. PALAGYI: Thank you.

8                   --           MR. KING: Thank you, Mr. Bell.  
9                   The next speaker is Mary Owens. Good afternoon.  
10                  If you could please introduce yourself.

11                 MS. OWENS: Yes. I'm Mary Owens  
12                 with Continental Cablevision here in Ellensburg. I  
13                 don't have a whole lot to tell you because  
14                 Continental is in transition. We will be being  
15                 acquired by U. S. West media group, so to speak  
16                 about the future of cable television in Ellensburg,  
17                 I can't. But I can give you a history about where  
18                 we are and what we have done in the past.

19                 Presently we are serving 10 area  
20                 schools with cable outlets. We have 49 outlets in  
21                 all. They're all active and going into the  
22                 libraries and resource rooms in each of the  
23                 schools. It is part of our franchising group with  
24                 the city of Ellensburg, and -- but we have gone  
25                 beyond that and we do provide services to all the

1 county schools as well, for instance, Kittitas  
2 Elementary School, Middle school, and the high  
3 school. Seven outlets active in Kittitas High  
4 School, five outlets active in the middle and  
5 elementary school.

6 We're in Damman Elementary School which  
7 is a very small rural school in the county, and  
8 there we have four active outlets. We pretty much  
9 have designed the cable systems within the schools  
10 to meet whatever the needs are of the school.

11 Recently Valley View Elementary School  
12 was constructed, and we worked with the  
13 superintendent of schools and the principal to  
14 fulfill their needs of those that are active.  
15 We're in the city library, and we try to -- and of  
16 course then they do have our full basic service as  
17 well and have access to cable in the classroom,  
18 Discovery and CNN and any of the other programs  
19 that they can draw from for classroom projects.

20 I'm not sure if you're interested or  
21 not, but we are also in the city council chambers  
22 county offices, soon to be in the Kittitas 9-1-1  
23 offices as well. So we provide services to those  
24 public agencies above and beyond the schools and  
25 the library.

1                   Any questions?

2                   CHAIRMAN NELSON: Are these

3 services video services or do you provide data as

4 well?

5                   MS. OWENS: We're only video.

6                   CHAIRMAN NELSON: When -- Well,

7 that's not fair to ask you in a merger.

8                   MS. OWENS: I know nothing. I

9 really don't have any, as I mentioned in the

10 beginning, no information about what the future is

11 for this small rural cable system. We have a

12 subscriber basically of 7500 customers, and that

13 includes the university campus. So you consider --

14 That's a small cable system when you compare it to

15 what's out in the industry.

16                   CHAIRMAN NELSON: Under the

17 franchise agreement, you make the cable available

18 to the schools, and then are you charging the

19 schools anything --

20                   MS. OWENS: No. There's no fee.

21 No programming charges whatsoever.

22                   CHAIRMAN NELSON: Thank you.

23                   MR. GILLIS: Within the counties --

24 You serve primarily in Ellensburg?

25                   MS. OWENS: Primarily Ellensburg

1 and the City of Kittitas and then part of the  
2 peripheral area around Ellensburg. We have  
3 approximately 1100 customers in the area outside of  
4 Ellensburg.

5 MR. GILLIS: Are there any other  
6 cable companies in the county?

7 MS. OWENS: Yes, they are. Cle  
8 Elum is served by TCI. There's a small system in  
9 Thorp. So yes, there is a representation.

10 MR. GILLIS: The customers that are  
11 peripheral customers, outside of the town and  
12 Ellensburg boundary and Kittitas, are they served  
13 by cable or are there substantial gaps?

14 MS. OWENS: Pardon?

15 MR. GILLIS: Are there a  
16 substantial number of people in the outlying areas  
17 that don't have access to cable?

18 MS. OWENS: Oh, I understand. Yes,  
19 there are. Again, as we build out new extensions,  
20 we add more of the rural community, but just  
21 because of the logistics of it, it isn't  
22 unthinkable that they will come to, you know, the  
23 outlying areas. And I don't know how much TCI is  
24 building out in Cle Elum.

25 MR. GILLIS: Thank you.

1 MR. KING: Thank you, Ms. Owens.

2 MS. OWENS: Thank you.

3 MR. KING: Are there any other  
4 people interested in speaking this afternoon? Yes,  
5 sir.

6 MR. BLOMGREN: Glen Blomgren,  
7 executive director of Christa McAuliffe Academy  
8 based in Yakima.

9 I intended to just sit back and kind of  
10 observe and try to listen to what this hearing  
11 about, but some things have really struck my  
12 attention. The comments that this gentleman made  
13 here about students center learning is right on  
14 track, and we've been doing that for 11 years.

15 But just this last year, and now this  
16 last summer, we started using the internet as a  
17 means of communicating with our students, and we  
18 now serve students in 31 states on the internet.  
19 And so I know we're talking about the huge  
20 infrastructure costs and what they have been that  
21 Mr. Bell brought up and so on.

22 It seems to me, why not use technology  
23 to bring schools into the private home, rather than  
24 bring the students to the schools. We could save a  
25 lot of money on building expansion and new

1 buildings and transportation, avoid the violence  
2 and some other safety issues, the time lag involved  
3 and those kinds of things and bond issues. So it  
4 just seems to me that that's something that might  
5 be considered.

6 Now, I don't know, maybe I could ask  
7 some members here, how does this new legislation  
8 relate to private schools or does it?

9 CHAIRMAN NELSON: That's a good  
10 question.

11 MS. PALAGYI: Private schools are  
12 eligible for the discount under this program, as  
13 long as you don't have an endowment of more than 50  
14 million dollars.

15 MR. BLOMGREN: Okay, great. That's  
16 just all. I wanted to offer those suggestions. We  
17 have been testing with students this learning  
18 approach, and it's awesome what happens with kids  
19 when they have that kind of interaction and doing  
20 this type of learning. So that's what I wanted to  
21 share with you.

22 CHAIRMAN NELSON: I can share with  
23 you that the western government is thinking along  
24 those lines of something called virtual university  
25 for lifelong learning purposes, so people in the

1       their homes could have access to professors from  
2       any number of institutions and so on.

3                   MR. BLOMGREN: Well, that's the  
4       sort of thing we're tapping into. Just yesterday  
5       we had our first nationwide virtual classroom  
6       learning session. It was awesome what happened  
7       with that.

8                   -- So if it continues to develop like it  
9       has so far, I think it's really going to be, as  
10      someone here said, explosive.

11                   Did you have a question?

12                   MR. HEMSTAD: What grade level do  
13      you serve?

14                   MR. BLOMGREN: We serve K-12.  
15      Primarily -- Most, I'd say 80 percent, of our  
16      students right now are high school age, grades 9  
17      through 12.

18                   MR. HEMSTAD: How many students?

19                   MR. BLOMGREN: Just over 200.

20                   MR. HEMSTAD: You mentioned you  
21      represent 31 states. You're part of a network  
22      that's started across country, or is your school  
23      itself providing that?

24                   MR. BLOMGREN: Well, it's kind of a  
25      consortium in that way. We're -- I founded the



1 school 11 years ago, and I've been looking for  
2 partners. And you know, we have partners that  
3 provide curriculum, some of it is from the  
4 University of Illinois and some of it from other  
5 places.

6 But in essence, we have teachers in all  
7 parts of the country that serve as mentors for  
8 students. And they work directly with them over  
9 the internet. So they -- It's just a --

10 MR. HEMSTAD: But your consortium  
11 is made up of other private academies?

12 MR. BLOMGREN: No. They're all  
13 associated branches of our own.

14 MR. HEMSTAD: I see.

15 MR. BLOMGREN: Are there any other  
16 questions?

17 CHAIRMAN NELSON: I think I should  
18 have asked Mr. Bell this. He gave us some  
19 statistics, and the big numbers were doing the  
20 inside wires, renovate the buildings, trying to get  
21 the inside wiring, whereas the -- his budget impact  
22 from what he pays his transmission providers,  
23 though, were pretty small.

24 We're trying to size this problem at  
25 the federal level. And the FCC chair was able to

1        elicit at a hearing in Washington from Bell  
2        Atlantic Telephone Company, which serves the East  
3        Coast, that to do the inside wiring of every school  
4        in the nation would result in an 80 cents per  
5        access line charge on the bill.

6                    Do you have any sense of how your  
7        parents would respond to that fee being put on the  
8        ends of their bills?

9                    MR. BLOMGREN: I'm not sure I'm  
10       following. 80 cents per student?

11                   CHAIRMAN NELSON: Per telephone  
12       line. So it would be collected from people who pay  
13       the telephone bills.

14                   MR. BLOMGREN: Well, my whole point  
15       is why do that. Why not let the parents have their  
16       own computer and their own phone line at home and  
17       bring the school to them.

18                   I don't think that the rest -- all the  
19       people should be subsidizing all of this  
20       infrastructure.

21                   CHAIRMAN NELSON: Okay.

22                   MR. KING: There is another  
23       gentleman in back who wishes to speak. Yes, sir.

24                   MR. NEWSOME: My name is John  
25       Newsome. I'm the director of technology for

1 Bellevue School District. Actually, we're one of  
2 those school districts that Al referred to in the  
3 Puget Sound District.

4 CHAIRMAN NELSON: I'm sorry. You  
5 were from where?

6 MR. NEWSOME: I'm sorry. I'm from  
7 the Bellevue School District. You were in our home  
8 town on Monday, but I was unfortunately somewhere  
9 else, so I came over, had a nice drive over the  
10 pass today.

11 CHAIRMAN NELSON: Okay.

12 MR. NEWSOME: I want to give you  
13 some numbers on infrastructure, and I also want to  
14 go back to Mr. Bell's remarks about why we're  
15 putting wire in the classroom, and I'd also like to  
16 address the last individual who talked about why  
17 don't we just use the homes and bring the schools  
18 to the homes.

19 Over the last eight years, we've  
20 probably -- and by the year 2000, we will have  
21 spent about 30 million dollars on technology and  
22 infrastructure. That includes computers and audio/  
23 visual equipment, that includes the local area  
24 network and wide area network infrastructure, it  
25 includes retrofitting 28 schools with AC wiring,

1 bringing in new circuits, adding additional plugs  
2 that are ground and surge protected.

3 Those are capital costs that we raise  
4 through technology levies passed by our community.  
5 The average voter passage level has been above 80  
6 percent, so that citizens have been willing to tax  
7 themselves for the support of the growth of  
8 technology in school districts.

9 Our annual costs for maintaining our  
10 infrastructure, which is a combination of T1, D3,  
11 and our own fiber that we put in the ground, we've  
12 been in partnership with the City of Bellevue, as  
13 they dig up streets and lay conduit, we put fiber  
14 in the conduit, so we've been able to leverage some  
15 of those digging costs as they've gone along with  
16 street improvement, it's about a hundred thousand a  
17 year.

18 It also includes the 20,000 a year we  
19 spend with Northwest Net, who is our internet  
20 provider. I was curious to hear Al Bell talk about  
21 the process for bidding for an internet, because we  
22 are now in that state of mind. We upgraded our  
23 internet connection from 56K to T1 last year. I  
24 know that probably within a year or two, we're  
25 going to have to go to D3 to handle the band width,

1       because of the users in our school.

2                       Something to keep in mind is that we  
3       are a medium size school district with about 15,000  
4       students, about 900 or so faculty. With networks.  
5       into every classroom, library, and office, with  
6       about three to five thousand work stations on line,  
7       we are a large size company when you think about  
8       the technical support issues.

9                       Yet as Al and others have eloquently  
10      stated, schools are not funded to support the  
11      infrastructure that we're building. And we're  
12      building it because the community wants the  
13      children to have access to technology when they're  
14      in school.

15                      In maybe a semi-facetious comment, why  
16      don't we bring the schools to the homes, it's  
17      because the homes are only too glad to get rid of  
18      their children for six hours a day. Child care is  
19      probably the number one reason that public schools  
20      exist today. That and athletics, I guess, would be  
21      the other key factor.

22                      And so on a not so facetious level, I  
23      want to talk a little bit about the community  
24      access problem. We are about to form a nonprofit  
25      entity with the City of Bellevue, King County

1 Library, and Bellevue Community College, which is a  
2 local two-year college, to form a community access  
3 plan, the district host community web page.

4 And one of the big issues that we  
5 wrestle with is not supporting the infrastructure  
6 in the school or city or library or college, where  
7 public funds are available, but gaining access into  
8 the homes for those who can afford it. In one of  
9 our high schools, Bellevue High School, about 95%  
10 of the homes have computers and about 60% of those  
11 homes have internet access. Okay.

12 Another high school, about 35% of the  
13 homes have computers, and probably 5% of the  
14 students have internet access. So looking at, you  
15 know, the federal government is going to be a  
16 hundred percent electronic in its information in  
17 the future doesn't surprise me. Paper is expense.  
18 But what about the people that don't have access at  
19 their home? Where are they going to get it?

20 The library is one possibility,  
21 certainly public schools are going to be another.  
22 The idea of why are we building this infrastructure  
23 is a really good question. Because it's  
24 expensive. It's only worth it if one instruction  
25 changes to take advantage of it, and it's only

1       worth it if the teachers and the students use the  
2       access to resources and access to knowledge that  
3       exists on the -- on the internet or on the  
4       network.

5               If we took our teachers E Mail accounts  
6       away, they would scream, because teaching, until we  
7       put networks and telephones in the classroom, was  
8       an isolated activity. And by building those  
9       networks, we are opening up the classroom, we are  
10      encouraging a lot of corroboration and we are  
11      bringing knowledge of the 21st century into rooms  
12      where sets of encyclopedias dating 1965 and 1955  
13      exist.

14             So I think it's crucial, if we want a  
15      well-educated work force, that the teachers and  
16      students have access not only to the knowledge, but  
17      also to the habits of mind and the habits of using  
18      the technology that are standard in the workplace.  
19      Not just as a high school business ed class, but as  
20      a way of doing business in the classroom since the  
21      time they're kindergartners or in some cases even  
22      before.

23             For ESL students, CD roms that speak in  
24      multiple languages, for hard of hearing  
25      disabilities that may not allow them to pay

1 attention to a lecture format, technology offers a  
2 broad range, and you certainly multiply the effect  
3 greatly when you network the computers together.  
4 That pretty much wraps it up.

5 CHAIRMAN NELSON: Thank you.  
6 There's no question that this work is going to go  
7 forward as is the policy of this Act. It sounds  
8 like Bellevue is one of those very rich places in  
9 terms of technology access. It's very interesting  
10 to hear about it.

11 But my political concern I have, and  
12 there's some very ambiguous proposals proposed of  
13 how to fund this, one includes 1% of all of our  
14 communications carriers' revenue, for example. And  
15 that would include not only the phone companies,  
16 but the cable companies, the wireless companies,  
17 and all that sort of thing, which then flows into a  
18 national fund, which then flows back out to every  
19 place in the nation.

20 And I'm just wondering how Bellevue  
21 parents who have taxed up to this, have taxed  
22 themselves, feel about again being taxed to fund a  
23 school way far behind, say, in rural Mississippi.

24 MR. NEWSOME: I think it might  
25 depend on how the impact of that tax was delivered



1 at the school or the district level. One -- I  
2 mean, yeah, we're a wealthy district in the sense  
3 of capital monies that have been supported by our  
4 taxpayers. But none of that money can be spent on  
5 support, none of it can be spent on training, none  
6 of it can be spent on software. It can only be  
7 facility improvements and equipment.

8 -- So if part of the rate adjustment  
9 monies were also available that could flow back to  
10 districts in a support vein -- You know, a company  
11 with 50,000 workers that's networked, might have  
12 campuses worldwide, probably has a technical  
13 support team of at least 40 to 50 individuals. We  
14 have five.

15 And so for us to increase our technical  
16 support means increasing class size. I mean,  
17 that's the economics of being a school district.

18 CHAIRMAN NELSON: But again, the  
19 statute is pretty clear that this is a  
20 telecommunications service, not money to go to  
21 training teachers. And I see -- I feel at least, a  
22 strong desire in this country to keep local school  
23 governments local.

24 And a federal program that would be,  
25 let's say, dictating 80 cents -- 80 cents a line